

Guilford County CoC Homelessness Data Briefing

February 17, 2025



HMIS Lead Report Summary

January 2025



General HMIS Data Overview: January 2025

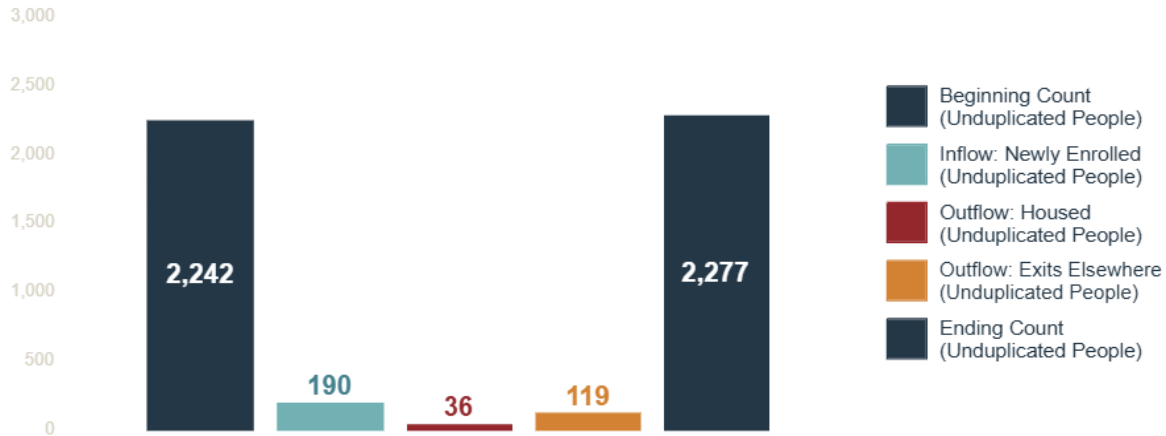
- The number of all clients served **increased by 16**
- The number of all clients in a shelter or housing program **increased by 65**.
- Length of time for Rapid Rehousing **decreased from 115 days to 64 days** for move-in.*
- Length of time for Permanent Supportive Housing **decreased from 786 to 777 days** for program participation.*
- The number of clients in Emergency Shelter/Safe Haven/Transitional Housing **decreased by 3**.
- **Most represented groups:**
 - Gender: **Male**
 - Race: Black, African American, or African
 - Ethnicity: Non-Hispanic/Latin(a)(o)(x); **The number of households served that identifies as Hispanic/Latin(a)(o)(x) is increasing slowly.**
- There was an **increase** in the utilization of SSVF Homelessness Rapid Rehousing services. The utilization of the SSVF RRH services has **remained steady** from December to January.
- The CoC's Data Accuracy & Completeness score: **84.2%** (This is an increase from the last three months.)

** These numbers are directly impacted by whether clients/households are exited in HMIS.*

All Clients Served in the System

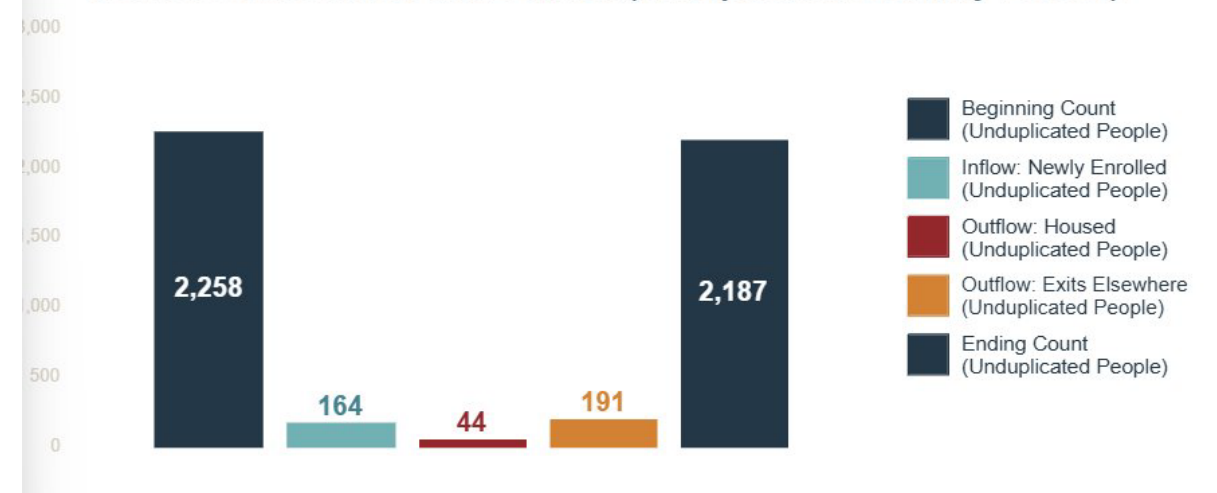
December 2024

Homelessness Inflow and Outflow (Unduplicated Count by Person)



January 2025

Homelessness Inflow and Outflow (Unduplicated Count by Person)



Length of Time Metrics

Project Type	Length of Time (December 2024)	Household Count - with move-in dates (December 2024)	Length of Time (January 2025)	Household Count - with move-in dates (January 2025)
RRH (Rapid Rehousing)	6 days (from project start to housing – APRQ22c; 8 persons move in)	78 (Note: 4 Move-in December ; 4 persons exited without Move-in date 8a)	64 (from project start to housing – APRQ22c; 4 persons move in)	79 (Note: 4 Move-in January 1 persons exited without Move-in date 8a)
PSH (Permanent Supportive Housing)	N/A (LOT Prior to Housing from project start – APRQ22c) 77.7% of persons housed were homeless 731 days or more before being housed (from start of homelessness – APRQ22e) 746 days (median length of project participation for stayers – APRQ22b)	109 (Note: 0 Move-ins in December; 0 persons exited without exit interview or destination)	N/A (LOT Prior to Housing from project start – APRQ22c) 78.5% of persons housed were homeless 731 days or more before being housed (from start of homelessness – APRQ22e) 777 days (median length of project participation for stayers – APRQ22b)	110 (Note: 0 Move-ins in January; 0 persons exited without exit interview or destination)



Clients Enrolled in Emergency Shelter, Safe Haven, Transitional Housing

December 2024

January 2025

	# of Clients # of Clients by HH Type	# of Clients # of Clients by HH Type
Emergency Shelter	301 Clients Served 203 in Adult Only Households 80 in Adult & Children Households 18 in Child Only Households 0 Unknown Household	277 Clients Served 181 in Adult Only Households 76 in Adult & Children Households 20 in Child Only Households 0 Unknown Household
Winter Emergency Shelters*	134 Clients Served 134 in Adult Only Households 0 in Adult & Children Households 0 Unknown Household	152 Clients Served 151 in Adult Only Households 1 unknown Household
Transitional Housing & Safe Haven	86 Clients Served 78 in Adult Only Households 4 in Adult & Children Households 3 in Child Only Households 1 Unknown household	86 Clients Served 78 in Adult Only Households 4 in Adult & Children Households 3 in Child Only Households 1 Unknown household
Total Clients Served	521	515

Emergency Shelter Demographics

	December 2024	January 2025
Gender Reported		
Male	169	143
Female	125	125
Data Not Collected	6	6
Transgender	0	0
Non-Binary	1	3
Race Reported		
White	45	42
Black, African-American, or African	225	210
Asian or Asian American	2	2
American Indian, Alaska Native, or Indigenous	1	3
Native Hawaiian or Pacific Islander	0	0
Multiple Races	9	7
Data Not Collected	14	10
Client Doesn't Know	0	0
Ethnicity Reported		
Hispanic/Latin(a)(o)(x)	5	2

Winter Emergency Shelter Demographics

	December 2024	January 2025
Gender Reported		
Male	80	61
Female	51	87
Transgender	3	3
Data not collected	0	1
Race Reported		
White	35	43
Black, African-American, or African	92	102
American Indian, Alaska Native, or Indigenous	2	1
Multiple Races	1	1
Data Not Collected	2	3
Ethnicity Reported		
Hispanic/Latin(a)(o)(x)	2	2

Transitional Housing & Safe Haven Demographics

	December 2024	January 2025
Gender Reported		
Male	76	75
Female	9	9
Transgender	0	0
Non binary		1
Not Collected	1	1
Race Reported		
White	22	23
Black, African-American, or African	54	53
Asian	2	2
American Indian, Alaska Native, or Indigenous	1	1
Middle Eastern		0
Multiple Races	4	4
Data Not Collected	1	0
Ethnicity Reported		
Hispanic/Latin(a)(o)(x)	2	3

HMIS Data Accuracy & Completeness

Month	CoC Overall Score
February 2024	77.9%
March 2024	77.3%
April 2024	80.2%
May 2024	83.2%
June 2024	81.7%
July 2024	83.9 %
August 2024	83.2%
September 2024	82.2%
October 2024	82.2%
November 2024	82.2%
December 2024	84.0%
January 2025	84.2%



HMIS Center Stage

**West End Ministries
Partners Ending Homelessness
The Servant Center**

HMIS Lead Report

- **HUD/CoC Reports submitted: 1** – The Longitudinal Systems Analysis (LSA) was submitted timely.
- We are in the process of verifying HMIS entries and collecting responses from non-HMIS providers regarding the Point-In-Time and Housing Inventory Counts.

HMIS Data Issues

- Completing the selection and any follow-up questions for universal data elements – specifically, insurance and income.
- There are also some issues with annual and interim assessments. The issues vary by agency. – *This will be discussed in greater detail during a 2025 MCAH training session.*
- Exiting clients to the correct destinations determines some of our annual metrics.
- Timely record entry (within 6 days for data completeness/within 3 days per NC-504 HMIS Policies & Procedures)

Coordinated Entry Lead Report Summary

January 2025



Guilford County Housing By-Name List Data

Coordinated Entry Data from the By-Name List	11/21/2024	12/19/2024	1/30/2025
Veterans By-Name List	65	64	64
(Overall) LGBTQIA2S+ Households	24	25	21
Permanent Supportive Housing			
<i>In Process ("matched with program")</i>	27	26	20
Waitlist	129	127	121
Family	29	27	26
Families with minor children	18 (5 with household)	17 (6 with household)	14 (5 with household)
Families with members over 60	2	1	1
Youth/Family	1	1	1
Individual	100	100	95
Individuals 60+ years old	20	19	17
Youth/Individual	4	5	3
Rapid Rehousing			
<i>In Process ("matched with program")</i>	4	4	12
Waitlist	228	207	193
Family	91	83	75
Families with minor children	73 (53 with household)	67 (47 with household)	57 (36 with household)
Families with members over 60	7	6	5
Youth/Family	7	4	3
Individual	137	124	118
Individuals 60+ years old	23	22	26
Youth/Individual	3	4	6

Coordinated Entry January Data

- **Coordinated Entry Calls received: 718**
- **Coordinated Entry Qualifying Calls (referral made to access point): 221**
- **Prevention & Diversion Calls (households provided with resources): 218**
- **Shelter Referral Calls: 165**
- **Coordinated Entry Referral Forms (from partner agencies): 0**
- **Total Number of VI-SPDAT's completed: 77 [96 as of 2/3/2025]**
- **By-Name List Households assigned to PEH: 57.14%**

City	Total Calls Received
Greensboro	503
High Point	69
Other Locations	146

Coordinated Entry Inflow vs. Outflow (as of 2/2/2025)

- **Households Entering Coordinated Entry: 77 (61 households were newly identified)**
- **Households Transitioning to Chronic: 4**
- **Households Exiting Coordinated Entry: 97**

City	Total Assessments Completed	PEH Assessments Completed	Assessments Completed by other Agencies
Greensboro	73 [as of 2/13/2025]	35	38
High Point	31 [as of 2/13/2025]	11	20

Coordinated Entry Snapshot

7/1/2024 – 12/31/2024



Parallel Coordinated Entry System: Veterans

7/1/2024 – 12/31/2024

The following data was shared by The Servant Center's **Rapid Rehousing Program**:

20 veterans assisted, 11 of those veterans were housed

Parallel Coordinated Entry System: Domestic Violence Survivors

7/1/2024 – 12/31/2024

The following data was shared by Family Service of the Piedmont:

- **Emergency Shelter:** 97 heads of household served – **197 total people served** (adults + children)
 - 2,818 shelter nights
 - 90% shelter residents for stayed 10 days or longer did not return to a violent living environment
 - 54.5% of shelter residents accessed benefits to help defray the cost of housing, such as public benefits, assistance with furnishings or transportation
 - 90% of shelter residents felt services received reduced the impact of their crisis
- **Rapid Rehousing: 4 households served** (4 adults/7 children)
 - One household terminated Rapid Rehousing assistance in August. Another household was added in September.
- **Crisis Line:** 2,528 calls received

Note: This data is unduplicated between Greensboro and High Point.

Coordinated Entry Issues

- **VI-SPDATs** should only be completed by agencies that have been **approved** by the Coordinated Entry Committee and **trained** by the Coordinated Entry Lead Agency. Approval requests should be submitted to Laura Baker, Coordinated Entry Committee Chair.
- Completing information about gender identity (Nonbinary, Transgender). – *This was discussed in greater detail during the upcoming Difficult Conversations training with Family Service of the Piedmont on February 6, 2025. An LGBTQIA+ 101 Training will be held with Family Service of the Piedmont and Partners Ending Homelessness on 3/11/2025.*
- **Homelessness Timelines** – Remember the eligibility requirements for literal homelessness, specifically as it pertains to people who are in institutions (including jail) for longer than 90 days.
- **45-day activity requirement** – *This includes checking in with Coordinated Entry or engaging with any CoC partner agencies that are part of the Coordinated Assessment Workgroup.*

Coordinated Assessment Workgroup Updates

- **Coordinated Assessment Workgroup Meetings**
 - Unless otherwise noted, meetings are held weekly on Thursdays at 3:00PM via Zoom.
 - Confidentiality Agreements are required for these meetings. **Agreements must be submitted annually by July 1st.** *Please be sure that your name on Zoom matches the name on your confidentiality agreement.*

What trends/practices are we seeing nationally?

Veteran Homelessness Declines

Criminalization and Its Devastating Impact

Accountability Among Elected Officials

Fundamental System Principles

Integrate Housing Problem Solving

Directly House People from the Streets

Remove Barriers from Existing Shelters

Treat Interim Strategies as Temporary

Engage People with Lived Experience

Integrate Efforts into the CoC

Create Plans to Sunset Strategies

A Growing Crisis as Families, Youths, and Seniors Face Record Increases

The latest federal Point in Time Count data shows there are more than 771,000 people experiencing homelessness in the United States, representing an 18% increase from 2023.

Subpopulations like families with children, unaccompanied youths, and people aged 55 and over saw even greater increases. Overall, there are:

- More than 259,000 families with children experiencing homelessness, a 39% increase from 2023.
- More than 150,000 unaccompanied youths, reflecting a 33% increase, or roughly 32,618 more children.
- More than 146,000 people over the age of 55 experiencing homelessness, and nearly half of this population is unsheltered.

The only subpopulation to see a decline was homeless veterans, which declined by 7% year-over-year. Since 2007, veteran homelessness has declined by more than 55%, according to the data.

Experts point to the lack of affordable housing, discrimination, and insufficient social safety net programs as the primary drivers of the issue.

"Our worsening national affordable housing crisis, rising inflation, stagnating wages among middle- and lower-income households, and the persisting effects of systemic racism have stretched homelessness services systems to their limits," HUD said in its annual report to Congress.

"Additional public health crises, natural disasters that displaced people from their homes, rising numbers of people immigrating to the U.S., and the end to homelessness prevention programs put in place during the COVID-19 pandemic, including the end of the expanded child tax credit, have exacerbated this already stressed system," the report continued.

Reminder: What are other communities considering?

- What are our shared goals?
- What are our shared strategies?
- Do we have organizational networks? (healthcare, housing, employment)
- How could we improve the integration of services, eliminate redundancies, and simplify the delivery process?
- How do we ensure that we have high-quality data?
- What sustainable governing and funding structures do we have or can we develop?
- Are we adopting best practices language without actually implementing best practices?

Considerations for Program Design Elements

Provide Immediate and Low-Barrier Access

Integrate Housing-Focused Strategies

Ensure Culturally Appropriate Programming and Policy

Invest in Adequate Staffing and Case Management

Considerations for Program Design Elements

Consider the Needs of People With Substance Use Disorder

Identify Key Data Elements to Measure Performance

Integrate Strategies for Other Sub Populations

Ensure Sites are in Geographically Accessible and Strategic Areas

Questions?

- **Homeless Management Information System (HMIS)**
 - HMIS Lead Agency: Partners Ending Homelessness
 - HMIS Local System Administrator: Valaria Brown – hmis@partnersendinghomelessness.org
 - HMIS/Data Committee Chair: Bernita Sims, Welfare Reform Liaison Project
- **Coordinated Entry System**
 - Coordinated Entry Lead Agency: Partners Ending Homelessness
 - Coordinated Entry Access: coordinatedentry@partnersendinghomelessness.org OR (336) 553-2716
 - Guilford County Housing By-Name List referrals: Ciara Smith - bynamelist@partnersendinghomelessness.org
 - Coordinated Entry Committee Chair: Laura Baker, Tiny House Community Development
- **Partners Ending Homelessness**
 - sherea@partnersendinghomelessness.org or info@partnersendinghomelessness.org
 - (336) 553-2715 ext. 1001

Key Dates

- Our schedule for **February 2025** is as follows:
 - 2/20/2025 at 3:00PM – Coordinated Assessment Workgroup meeting
 - 2/20/2025 at 3:30PM – Coordinated Entry Committee meeting
 - 2/21/2025 at 9:00AM – HMIS/Data Committee Meeting [public]
 - 2/24/2025 at 2:00PM – HMIS Office Hours
 - 2/25/2025 at 3:00PM – NC-504 Quarterly HMIS User meeting
 - 2/27/2025 at 3:00PM – Coordinated Assessment Workgroup meeting
- Our schedule for **March 2025** is as follows:
 - 3/3/2025 at 2:00PM – HMIS Training: *Making HMIS A Community Effort*
 - 3/6/2025 at 3:00PM – Coordinated Assessment Workgroup meeting
 - 3/11/2025 at 11:00AM – LGBTQIA+ 101 Training with Family Service of the Piedmont
 - 3/13/2025 at 3:00PM – Coordinated Assessment Workgroup meeting
 - 3/17/2025 at 2:00PM – CoC Data Briefing featuring the City of Greensboro
 - 3/20/2025 at 3:00PM – Coordinated Assessment Workgroup meeting
 - 3/20/2025 at 3:30PM – Coordinated Entry Committee meeting
 - 3/21/2025 at 9:00AM – HMIS/Data Committee meeting
 - 3/24/2025 at 2:00PM – HMIS Office Hours
 - 3/27/2025 at 3:00PM – Coordinated Assessment Workgroup meeting